



INSTITUTE OF STRATEGIC &  
INTERNATIONAL STUDIES  
(ISIS) MALAYSIA



WORLD BANK GROUP



KONRAD  
ADENAUER  
STIFTUNG

Policy brief launch

# Novel AI technologies and the future of work in Malaysia

25 August 2025 | 0900–1210

Auditorium, ISIS Malaysia



Rapid advancements in novel AI technologies, particularly generative AI through large language models, have reignited anxieties regarding the future of work. While these technologies hold the promise of boosting productivity, they also carry the risk of displacing workers and deepening labour market inequalities.

In collaboration with the World Bank, ISIS Malaysia's latest policy brief on Novel AI technologies and the future of work in Malaysia examines the exposure of occupations and workers to generative AI technologies. The brief reveals uneven patterns of exposure among worker demographics and highlights the potential for AI to complement existing workflows. These findings suggest that workers face both significant vulnerability and complementarity potential, and outcomes depend on how labour policies and skills training systems respond.

Join our discussion on policies needed to maximise the benefits of technology diffusion while mitigating potential adverse impacts.

# Programme

0900-0930 **Arrival and registration**

0930-0940 **Opening remarks**

**Datuk Prof Dr Mohd Faiz Abdullah**

Chairman  
ISIS Malaysia

**Judith Green**

Country Manager for Malaysia  
World Bank

0940-0945 Photo session

0945-1010 **Presentation of main findings**

**Calvin Cheng**

Director of Economics,  
Trade and Regional Integration  
ISIS Malaysia

**Alyssa Jasmin**

Economist  
World Bank

1010-1130 **Policy recommendations and panel discussion**

Presentation of policy recommendations

**Hanson Chong**

Researcher  
Economics, Trade and Regional Integration  
ISIS Malaysia

Panel discussion

Moderator:

**Dr Matthew Dornan**

Senior Economist  
World Bank

Panellists:

**Nazrul Aziz**

Group Chief Strategy Officer  
TalentCorp Group of Companies

**Gayathri Vadivel**

Head of Employment Services Division  
Social Security Organisation (SOCSO)

**Dr Nor Saidatul Rajeah**

**Zamzam Amin**

Director of Educational Planning  
and Research Division  
Education Ministry

1130-1200 **Q&A**

1200-1210 **Closing remarks**

**Harris Zainul**

Director of Research  
ISIS Malaysia