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Malaysia's Competitive Position: Issues, Challenges & Moving Ahead

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| | Global | Growth | Business |
|-------------|--------|--------|----------|
| USA (Memo) | 1 | 2 | 1 |
| Singapore | 3 | 6 | 5 |
| Japan | 10 | 12 | 8 |
| Korea | 20 | 17 | 24 |
| Malaysia | 26 | 24 | 23 |
| Thailand | 34 | 36 | 37 |
| China | 45 | 49 | 57 |
| India | 65 | 50 | 31 |
| Indonesia | 71 | 74 | 59 |
| Vietnam | 74 | 81 | 80 |
| Philippines | 91 | 77 | 69 |
| Cambodia | 111 | 112 | 105 |
| TOTAL | 117 | 117 | 117 |

| Global competitiveness | Basic | Efficiency | Innovation |
|------------------------|-------|------------|------------|
| USA (1) | 18 | 1 | 1 |
| Singapore (3) | 3 | 2 | 14 |
| Japan (10) | 25 | 17 | 2 |
| Korea (20) | 20 | 20 | 17 |
| Malaysia (26) | 26 | 25 | 25 |
| Thailand (34) | 34 | 41 | 38 |
| China (45) | 45 | 62 | 48 |
| India (65) | 65 | 46 | 26 |
| Vietnam (74) | 68 | 77 | 79 |
| Indonesia (71) | 71 | 74 | 55 |
| Philippines (91) | 81 | 63 | 56 |
| Cambodia (111) | 104 | 114 | 113 |
| TOTAL | 117 | 117 | 117 |

| Growth competitiveness | Technology | Institutions | Macroeconomy |
|------------------------|------------|--------------|--------------|
| USA (2) | 2 | 2 | 2 |
| Singapore (6) | 10 | 4 | 1 |
| Japan (12) | 8 | 14 | 42 |
| Korea (17) | 7 | 42 | 25 |
| Malaysia (24) | 25 | 29 | 19 |
| Thailand (36) | 43 | 41 | 26 |
| China (49) | 64 | 56 | 33 |
| India (50) | 55 | 52 | 50 |
| Vietnam (74) | 92 | 97 | 60 |
| Indonesia (81) | 66 | 89 | 64 |
| Philippines (77) | 54 | 104 | 71 |
| Cambodia (112) | 105 | 114 | 104 |
| TOTAL | 117 | 117 | 117 |

| Business competitiveness | Commercial Ops. | Business Environ. |
|--------------------------|-----------------|-------------------|
| USA (1) | 1 | 2 |
| Singapore (5) | 14 | 5 |
| Japan (8) | 3 | 10 |
| Korea (24) | 17 | 24 |
| Malaysia (23) | 24 | 23 |
| Thailand (37) | 35 | 37 |
| China (57) | 53 | 58 |
| India (31) | 30 | 31 |
| Vietnam (80) | 81 | 77 |
| Indonesia (59) | 50 | 59 |
| Philippines (69) | 44 | 78 |
| Cambodia (105) | 103 | 107 |
| TOTAL | 117 | 117 |

Issues - 1

Growth competitiveness (24) - Weaknesses

- Government deficit (96)
- Gross tertiary enrollment (63)
- Telephone lines (61)
- Internet hosts (51)
- Government debt (49)
- Irregular payments in public utilities (47)
- Irregular payments in exports and imports (45)

lssues - 2

Business competitiveness (23) - Weaknesses

- Extent of bureaucratic red tape (101)
- Freedom of the press (83)
- Centralization of economic policymaking (80)
- Nature of competitive advantage (54)
- Soundness of banks (48)
- Telephone/fax infrastructure quality (45)
- Hiring and firing practices (43)

lssues - 3

Most Problematic Factors Doing Business (23)

- Access to financing
- Foreign currency regulations
- Inefficient government bureaucracy
- Tax regulations
- Poor work ethic in national labor force
- Corruption
- Restrictive labor regulations
- Inadequately educated workforce
- Tax rates

Challenges - 1

 Encourage key industries that create value and can sustain above-normal returns

• Achieve tangible results in human resource development, especially in sciences, engineering and technology

 Foster sustained investor confidence as evidenced by high investment growth and price-earning multiples

 Score successes in research & development and therefore driving ideas, product, processes and technologies

 Redeploy capital and labour from low to high productivity sectors at a rapid rate – facilitate mergers & acquisitions

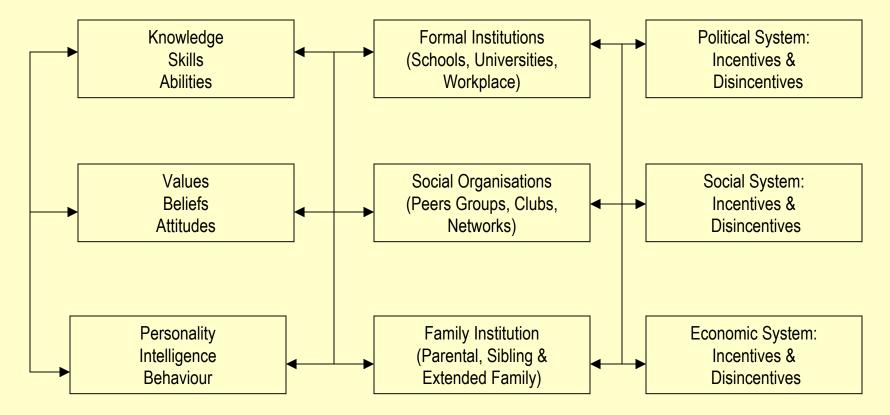
Challenges - 2

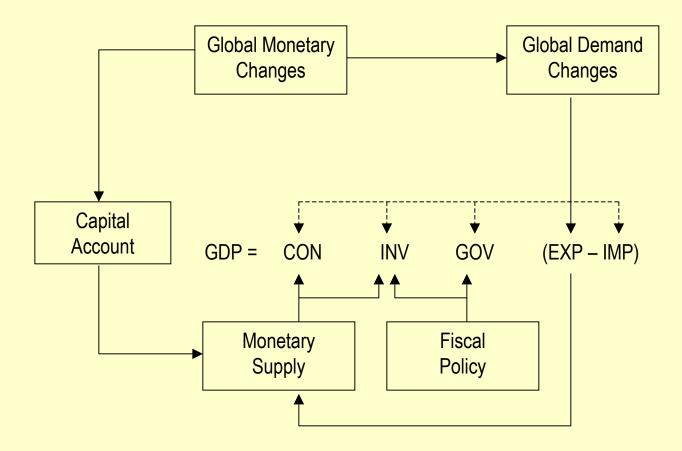
- Reduce dependence on government spending and subsidies to generate economic activity and employment
- Optimise the regulatory burden 'less is more' not 'less is nothing'
- Develop organisations that are lean and flexible enough to respond to fast-breaking changes and developments
- Cultivate management decision-making and systems that are effective and operate cross-culturally

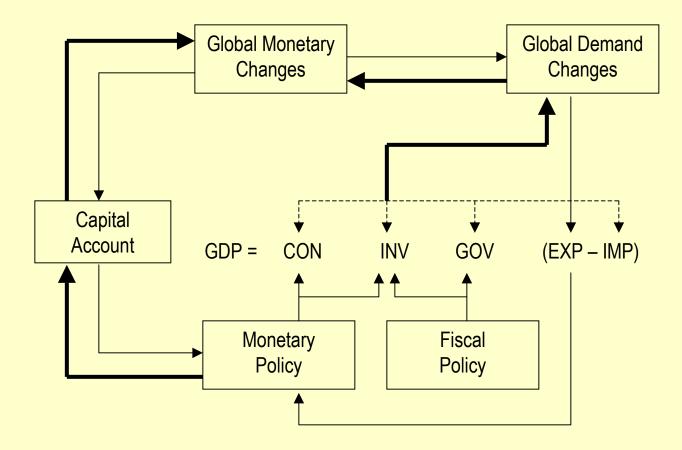
 Abandon gradually the '3 Lows' philosophy – Low interest rates, Low exchange rates & Low wage rates – these equate to Low value-added and productivity

Challenges - 3

 In short: Get political, social and economic incentives & disincentives right, strengthen institutions & emphasise human development







• Economic expansion but with much greater downside: Economic safety is an issue

• Financial jolts and disruptions (hopefully nothing more serious): Risk management is paramount

 The race for resources, technology, skills and knowledge will intensify: Strategic control of resources is essential

• Trade will be increasing interrupted/truncated as a result of bilateral government activism: Regionalism offers relief

 Industries are becoming more concentrated even as competition goes into hyper-drive: Economic marginalisation is a real danger

- Business process reengineering opens vast opportunities but only to the quick, efficient and responsive: Bureaucracy will be more lethal
- Leadership and management systems, styles and quality are going to be stress tested by change and diversity: Learn & adapt or leave
- Corporations are the real economic assets of a nation: Neglect or overprotect them at your peril
- Smart, safe and value-adding M&As are essential for Malaysia's growth: It is investment quality that will determine economic futures
- Governments need to be more aggressive in pursuit of their corporations interests abroad: Civil service philosophy needs to change

- Shifts to higher value-adding economies is associated with globally competitive compensation: Prepare to pay and reward
- Knowledge content of products and services must increase if there is not to be industrial 'hollowing-out': Content, content, content
- Acquiring knowledge and technology is one element of the equation: Moulding core values, beliefs and attitudes is vitally important
- Human resources: Develop it or lose it! (to other countries)